



28 January 2025

OFFICIAL INTEGRATION NOTICE. PLEASE DISTRIBUTE AS NECESSARY.

Dear Valued Customers & Suppliers:

A year ago, VSE Aviation acquired Desser Australia. We are excited to announce that as of today our systems are integrated, and we are now selling our tire, tube, brake and battery product lines under the VSE Aviation name. By combining our businesses, we can offer our global customers a single-source solution with a broader range of products and services and provide more resources to better support you.

IMPORTANT:

Please add VSE Aviation, Inc. as a vendor in your system for all tire, tube, brake and battery product lines.

Effective 28 January, Changes Apply to:

- | | |
|----------------------------|--|
| ▪ Orders submitted | VSE Aviation, Inc. |
| ▪ ABN Number | # 13 382 389 635 |
| ▪ Desser email addresses | firstname.lastname@vseaviation.com |
| ▪ Sales email addresses | sales-australia@vseaviation.com |
| ▪ Billing email addresses | invoices@vseaviation.com |
| ▪ "Remit To" email address | accounting-miami@vseaviation.com |
| ▪ Website | vseaviation.com |

NO CHANGES TO:

- | | |
|--------------------------|--|
| ▪ CAGE Codes | ▪ Desser phone numbers, addresses |
| ▪ Your Desser contact(s) | ▪ Pre-existing Purchase Orders in our system |

We request that you distribute this message within your organization to ensure the necessary awareness. Thank you for your continued partnership. We look forward to working with you as **VSE Aviation, Inc.** in 2025 and beyond.

Regards,

Tony Rotondo
Director, Business Development

VSE Aviation, Inc. | *Formerly Desser Australia*
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QUESTIONS AND ANSWERS

Existing & New Orders

1. *What about my pre-existing purchase orders issued to Desser Australia?*

Any PO issued to Desser Australia before the integration will be honored. Orders shipping on or after 28 January 2025, will reflect the VSE Aviation, Inc. entity. Further, any payments made after 28 January should be made only to **VSE Aviation, Inc.**

2. *Do I send my orders using the VSE Aviation, Inc. name?*

Yes, please place orders with your legacy-Desser contact using the **VSE Aviation, Inc.** name.

Quality Assurance

3. *Has the Quality Manual changed?*

Our quality systems and QA Manual have migrated to those of VSE Aviation, Inc. The updated Quality Manual and certifications are available upon request.

4. *Are all quality accreditations flowing to the VSE Aviation, Inc. entity?* YES

5. *Do manufacturer and supplier certs show traceability to Desser Australia after 28 January?* Yes, all previous certification received prior to the integration remain as Desser Australia. You may continue to rely on manufacturer and supplier certs that reference the Desser Australia entity after 28 January. Going forward, certifications will show traceability to the VSE Aviation, Inc. entity.

6. *How should I process RMAs?*

RMAs should be processed with your legacy Desser Australia representative. Products should be returned to the address listed on the RMA confirmation form and a credit will be available on your existing account. Our new Warranty / RMA form may be found at <https://www.vseaviation.com/bga-distribution-rma-request>.

Communications & Points of Contact

7. *Will emails and websites change?*

Yes, the new email format will be *firstname.lastname@vseaviation.com*. However, emails sent to existing Desser addresses after 28 January will not be lost; they will automatically forward to the recipient for an intermediary period to allow time to update your contact records.

As of 28 January, our website is [vseaviation.com](https://www.vseaviation.com).

8. *Where should I send payments?*

Payment should be issued only to **VSE Aviation, Inc.** to the address listed on your invoice. You may also contact accounting-miami@vseaviation.com. Attached are our new Remit To instructions.



Remit the Appropriate Payments to the Following Addresses:

CORPORATE EFT PAYMENTS

Payment in AUD

Bank Name: Citibank N.A.
Account Name: VSE Aviation, Inc.
Account #: 237094018
BSB: 242000
Swift Code: CITIAUSX

Payment in USD

Bank Name: Citizens Bank
Account Name: VSE Aviation, Inc.
Account #: 6239361864
ABA Routing #: 036076150
BIC / Swift Code: CTZIUS33

IMPORTANT:

- *Payment is due upon agreed upon terms**
- **Always return your remittance with your payments**
- ***Make sure your invoice / account number is included**

Questions regarding your account?

Email: accounting-miami@vseaviation.com