



VSE Aviation Limited
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vseaviation.co.uk

9 September 2024

OFFICIAL NAME CHANGE NOTICE. PLEASE DISTRIBUTE.

Dear Valued Customers & Suppliers:

A year ago, VSE Aviation acquired Watts Aviation, and we are excited to announce that as of today, **Watts Aviation Services Limited has officially rebranded as VSE Aviation Limited**. This change enables us to offer our global customers an expanded portfolio of products and services under the VSE brand. We want to assure you that this is not a merger, but purely a name change. This communication is intended to explain the minimal impact on your operations and address any key questions you may have.

IMPORTANT:

Please update your systems accordingly. We are now VSE Aviation Limited.

Effective 9 September, CHANGES APPLY to:

- | | |
|---|--|
| ▪ Name of Watts Aviation Services Limited | VSE Aviation Limited |
| ▪ Name / logo on all documents and forms | VSE Aviation Limited |
| ▪ Orders submitted after 9 September 2024 | VSE Aviation Limited |
| ▪ Watts Aviation email addresses | firstname.lastname@vseaviation.com |
| ▪ Sales email address | sales-uk@vseaviation.com |
| ▪ Billing email address | accounting-uk@vseaviation.com |
| ▪ "Remit To" email address | accounting-uk@vseaviation.com |
| ▪ Wattsaviation.co.uk | VSEaviation.co.uk |

There are NO CHANGES to:

- | | |
|----------------------|--|
| ▪ VAT Number | ▪ Your Watts contact(s) |
| ▪ QMS and ERP System | ▪ Phone numbers, address |
| ▪ CAGE Code | ▪ Orders submitted before 9 September 2024 |
| ▪ Supplier Codes | |

Please update your systems, including email and website addresses.

We request that you distribute this message within your organization to ensure the necessary awareness. Thank you for your continued partnership. We look forward to working with you as **VSE Aviation Limited** in 2024 and beyond.

Regards,

Simon Hack
General Manager

Formerly Watts Aviation Services Limited

VAT No: 762 9774 79
Company No: 00866931



INSPIRING THE PERFORMANCE OF TOMORROW

QUESTIONS AND ANSWERS

Existing & New Orders

1. *What about my pre-existing purchase orders issued to Watts Aviation?*

There is no entity change to Watts Aviation, we are only changing our name. Therefore, any PO issued to Watts Aviation before 9 September 2024 will be honored. Orders shipping on or after 9 September 2024 will reflect the new name, VSE Aviation. Further, any payments made after 9 September 2024 should be made to **VSE Aviation Limited**.

2. *Will contracts have to be amended to reflect the VSE Aviation name?*

No, all contractual obligations with Watts Aviation will remain in place and will not be affected by the name change. Your current Watts Aviation account details will remain the same and your statement of balance will simply reflect the name change.

3. *Do I send my orders using the name VSE Aviation?*

Yes, please place orders with your legacy-Watts Aviation contact using the new name **VSE Aviation**. POs may also be sent via email to sales-uk@vseaviation.com.

Quality Assurance

4. *Has the Quality Manual changed?*

No, our QMS and QA Manual content remains the same. Only the name and logo for Watts Aviation have changed. The updated Quality Manual is available upon request.

5. *Are all quality accreditations flowing to the new name? YES* *Is re-certification necessary? NO*

6. *Do manufacturer and supplier certifications show traceability to Watts Aviation after 9 September?*

Yes, all certifications received prior to the name change will remain as Watts Aviation. You may continue to rely on manufacturer and supplier certifications that reference the Watts Aviation name after 9 September 2024. Going forward, certifications will show traceability to VSE Aviation.

7. *How should I process RMAs?*

RMAs should be processed with your legacy-Watts Aviation Customer Service Representative. Products should be returned to the address listed on the RMA confirmation form and a credit will be available on your existing account.

Communications & Points of Contact

8. *Will emails and the website change?*

Yes, the new email format will be *firstname.lastname@vseaviation.com*. However, emails sent to existing Watts Aviation addresses after the name change will not be lost; they will be automatically forwarded to the recipient to allow time to update your contact records. As of 9 September 2024, our website is vseaviation.co.uk.

9. *Where should I send payments?*

Electronic payments should go to **VSE Aviation Limited** using the bank details provided on your invoice, payment via cheque should be issued to **VSE Aviation Limited** to the address listed on your invoice. You may also contact accounting-uk@vseaviation.com for assistance.